



Registration for virtual health visits

Purpose

Scheduling a virtual health visit requiring registration can provide confirmation that a participant plans to attend their virtual health visit. The organizer of the virtual health visit will be able to see a list of registrants and know who to expect. Registration may be most helpful for group virtual health visits.

Registration also allows participants to receive automated scheduling updates via email from Zoom.

Requirements

- Use the **web browser** version of Zoom to schedule a virtual health visit with registration.
 - The **desktop application** does not include this option.

Schedule the virtual health visit with registration required

1. Follow [steps 1-4](#) to schedule the virtual health visit.
2. Tick the **Required** box in the Registration section.

 A screenshot of a form with the label "Registration" on the left and a checkbox labeled "Required" on the right. The checkbox is checked and the entire "Required" label and checkbox area is enclosed in a red rectangular box.

3. Click **Save** when all virtual health visit meeting details are completed.
4. Click **Outlook Calendar (.ics)** to download a pre-populated Outlook calendar event.

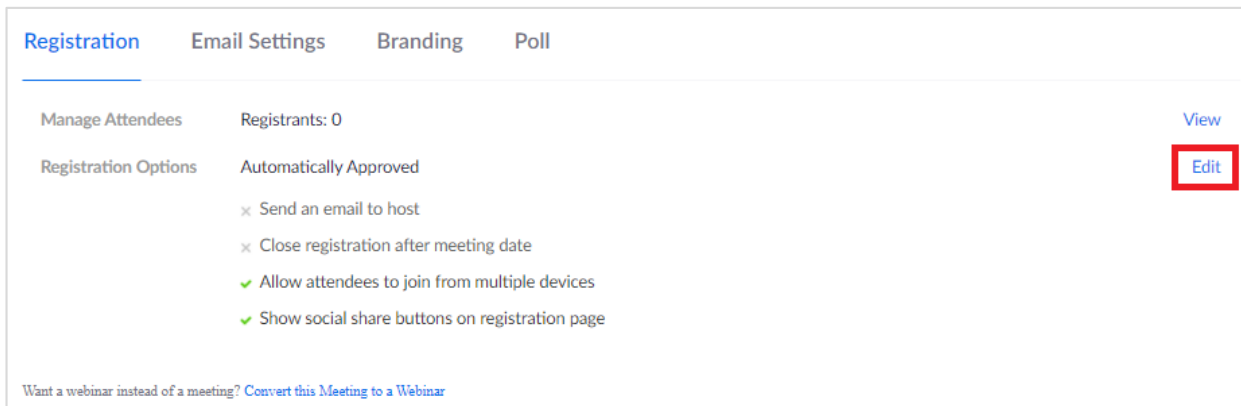
 A screenshot of a web interface titled "My Meetings > Manage 'Virtual Health Visit'". It shows a "Topic" field with the value "Virtual Health Visit" and a "Time" field with the value "Nov 4, 2020 09:00 AM Vancouver". Below these fields is an "Add to" section with two buttons: "Outlook Calendar (.ics)" and "Yahoo Calendar". The "Outlook Calendar (.ics)" button is highlighted with a red rectangular box.

5. A file will begin downloading. Click the file when it is done downloading. An Outlook calendar event will open.
6. Click **Save & Close** to add the event to your calendar.

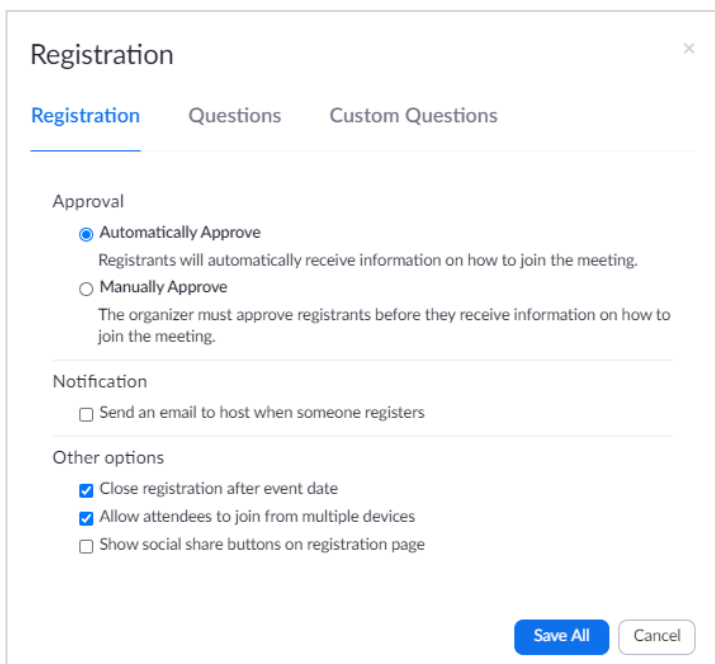


Set up registration requirements

1. On the web browser, scroll down to **Registration** section.
2. Click **Edit** next to Registration Options.



3. Adjust the **registration settings** to your preference. We recommend the following:



4. Click the **Questions** tab to modify registration questions.
 - **For 1:1 visits:** We recommend leaving the questions as is, i.e. the participant is required to provide their first and last name and email address.
 - **For group visits:** Consider making 'Last Name' not required as the name entered displays on the Participants list during the visit. The meeting host can change a participant's name if required. Other details collected on the registration form can only be seen by the host.
5. Click the **Custom Questions** tab to create your own registration questions, if required.
6. Click **Save All**.



Invite participants to register for the virtual health visit

1. Scroll back up to the **Registration Link**.
2. Click **Copy Invitation** and then **Copy Meeting Invitation**.

A screenshot showing a Zoom registration link and a dialog box for copying a meeting invitation. The registration link is <https://phsa.zoom.us/meeting/register/u5MucOqtrzM7TTQn9uqXyubYp>. The dialog box, titled "Copy Meeting Invitation", contains the following text: "Hi there, You are invited to a Zoom meeting. When: Nov 4, 2020 01:00 PM Vancouver Register in advance for this meeting: https://phsa.zoom.us/meeting/register/u5EvdvysqTooHtFAEvS6hmvEmjd08Aeb9na7 After registering, you will receive a confirmation email containing information about joining the meeting." At the bottom of the dialog box, there are two buttons: "Copy Meeting Invitation" and "Cancel".

3. Open **Outlook**.
4. Create a **new email message**.
5. **Paste** the meeting invitation into the email.
Please note, this is not the link to join the virtual health visit. The participant must register for their virtual health visit in order to receive the link to join the visit.
6. Invite participants to register for the virtual health visit:
 - If conducting a **1:1 virtual health visit**, enter the participant's email address in the **'To'** field.
 - If conducting a **group virtual health visit**, enter the participants' email addresses in the **'Bcc'** field to protect privacy.
7. **Send** the email.



Checking the registration status for the virtual health visit

1. Sign into your Zoom for virtual health visits account on the web browser - <https://zoom.us/>
2. Click on the **Meetings** tab. Under **Upcoming**, scheduled virtual health visits are listed.
3. Click the name of the visit with registration.
4. Scroll down to **Registration**.
5. The number of attendees registered will appear. Alternatively, click **View** to view the detailed list of registrants.

